

RIVERINA CANCER CENTRE TRANSFORMS WITH I.PHARMACY



“The ability of i.Pharmacy to be tailored to our business processes and patients has ensured the safe and quality use of medicines.” RCCC spokesperson

ABOUT

They bring together the brightest minds in medicine to make innovative science and world-class clinical treatment accessible to communities. Their local clinics provide state-of-the-art facilities and therapy treatments allowing their patients and tumor groups access to the latest Medical Oncology, Hematology and Radiation Therapy treatment techniques. Their ‘no wait for care’ policy is the cornerstone to their service, ensuring all therapies are delivered without joining a waiting list.

QUICK FACT

Riverina Cancer Centre identified that they needed to improve safety for their patients and the only solution was to modernise with digital technology.

THE CHALLENGE

Paper-Based System: An overload of individual paper prescriptions was messy and there was a potential to lose repeat prescriptions.

Inventory Management Issues: Existing stock management controls were inaccurate, leading to potential shortages or overstocking.

Difficulty in Generating Reports: Obtaining finance department reports and product usage data was challenging and time-consuming.

I.PHARMACY THE SOLUTION

Riverina Cancer Centre pharmacists selected i.Pharmacy following an indepth evaluation of other pharmacy dispensaries. There are several reasons i.Pharmacy was selected with the main reason being patient safety.

- **Patient Safety:** Ensures that medication dispensing is done in a safe manner, especially for oncology patients.
- **Better Inventory Management:** Implement controls to accurately manage stock levels and prevent shortages or overstocking.
- **Enhanced Reporting:** Enable easier access to finance department reports and product usage data.

The implementation of i.Pharmacy at Riverina Cancer Centre has been a significant step forward in improving the quality of care and medication management since it went live in 2023.